



# Splash

Metro Water  
Newsletter  
Summer 2017

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## DO YOU EVER WONDER...

### Why is my water hot? OR Why is my water cloudy?

Here are some Frequently Asked Questions about your water



**If I turn on the cold faucet, why does warm water come out?** The water coming into your house goes through an underground water main and then through your private plumbing that is typically located within the exterior walls of your home. During the time when temperatures are particularly hot, water will warm up before it gets to your faucet. For colder water during the summer, it is recommended to keep a pitcher of water in your refrigerator.

**Why is water bubbling up in my yard?** An irrigation line that has been leaking can cause the bubbling of water in your yard. You will want to call a professional or to make time for a little do-it-yourself project. Ignoring your irrigation system can be costly. Be sure you know where the main irrigation lines are buried in your yard and occasionally walk through your yard to look for leaks.

**Why is my water cloudy?** Tiny air bubbles in the line can make your water cloudy. Run the water for a little while or let the water in your drinking glass sit for a minute. It will clear up as the air escapes.

**Is Fluoride added to my water?** Fluoride is not added to the water but occurs naturally in our groundwater.

**Why does my water smell?** There are times when you turn on a faucet and get a whiff of a sewer or rotten egg smell. If you look under your sink, you'll see a U shaped pipe. This pipe serves as a barrier to keep sewer smells from entering your home but can dry out after extended periods of no water use. Try running the water occasionally in all of your sinks and if the smell persists, clean your drains or call a plumber.

**Why is my water pressure low?** A water department employee can gauge the water pressure for you as it is coming into your home from the service line to your meter according to state requirements. If pressure is still low, you may need to call a plumber to look into the reason for low pressure. A broken pipe or a clogged filter in your water softener can reduce your water pressure. ♦

# Water Quality Reports Mailed in May

Metro Water District is pleased to report that the water delivered to your faucet meets all safe drinking water standards. An annual Metro Water District Water Quality Report is required by the Federal Government under the Safe Drinking Water Act. We believe customers who are well informed about their water supply are our best allies in supporting improvements necessary to maintain the highest quality of drinking water. A copy of this Report was mailed to all of our customers in May and can be viewed on-line at <http://bit.ly/CCRs2016>. For additional information please contact us at 575-8100. ♦



## Joint Confined Space Training

In April, Metro Water staff partnered with the Fire Districts of Northwest Fire, Rural Metro, Mountain Vista, Golder Ranch, and Drexel Heights for an annual Occupational Safety and Health Administration (OSHA) safety training for joint confined space rescue at the District's James M. Tripp Reservoir. This mutually beneficial training honed first responders' confined space recovery skills and provided insight on how to respond to emergencies at District facilities. ♦

# Major Milestone in Water Sustainability Approved



**NORTHWEST RECHARGE, RECOVERY, AND DELIVERY SYSTEM (NWRDRS) APPROVED**  
Through collaborative efforts over the past two years, the governing bodies of Metro Water, the Town of Marana and the Town of Oro Valley unanimously approved a 50-year Intergovernmental Agreement to partner in the design, construction, operation, and maintenance of the NWRDRS.

### NWRDRS BENEFITS INCLUDE:

- \*\*Enhancing the ability of the northwest water providers to provide safe, reliable water to customers while reducing water level declines, which in the northwest portion of Pima County have declined about two feet per year over the past ten years.
- \*\*Increasing the ability of the northwest water providers to directly utilize renewable water supplies and reduce groundwater pumping, particularly in less reliable areas of the Tucson aquifer.
- \*\*Cost sharing of the design and construction, as well as the ongoing operations, maintenance, and capital replacement costs.
- \*\*Allowing water to be wheeled to other providers, such as Flowing Wells Irrigation District and Tucson Water.

### NWRDRS COMMITTEE

The NWRDRS Committee was formed, which includes Joseph Olsen, General Manager of Metro Water, John Kmiec, Director of the Town of Marana Water Department, and Peter Abraham, Oro Valley Water Utilities Director, to regularly meet to guide various phases of the project including design, construction, and annual operations and maintenance requirements. ♦





# Oracle Jaynes 2 Drilling

In May 2017, the District completed drilling activities for the Oracle Jaynes replacement well. District Hydrologist, Gary Burchard, pictured left, oversaw the multi-week drilling effort to ensure safe and reliable water is delivered to our customers. Thank you to the nearby residents who patiently tolerated the minor inconvenience during the drilling. ♣



**Congratulations!**  
 AZ Water Association recognizes members and projects who have excelled throughout the year in the water and wastewater industry. Shaun Meehan (pictured left with Marie Pearthree, President of the AZ Water Association) received the Electrician of the Year Award and Cory Bott (pictured right with Ms. Pearthree) received the Maintenance Mechanic of the Year Award. ♣



## *Spotlight on Metro Southwest* **E&T 22**



The old E&T 22 pressure tank being removed.



Staff preparing the pads for the new pressure tank.





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Office Hours:  
 Monday - Thursday 7:30 - 5:30  
 Friday 7:30 - Noon

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## COME HELP US CELEBRATE!!

METRO WATER DISTRICT IS CELEBRATING ITS SILVER ANNIVERSARY THIS YEAR. 25 YEARS OF DELIVERING SAFE, RELIABLE WATER TO OUR CUSTOMERS. PLEASE JOIN US ON SEPTEMBER 30, 2017 AT WILDWOOD PARK FROM 11AM - 1PM FOR FREE FOOD\*FUN\*\*RAFFLES\*PRIZES

BRING YOUR APPETITE!  
 WE'LL BE BARBECUING  
 \* RIBS  
 \* BRISKET  
 \* HAMBURGERS  
 \* HOT DOGS  
 \*BRATS

GET READY TO HAVE SOME FUN!  
 FREE  
 \*\*FUN ACTIVITIES\*\*  
 JUST A WARNING,  
 YOU MIGHT GET WET!

WINNER!!  
 ENTER TO WIN SOME GREAT PRIZES (MUST BE PRESENT TO WIN)  
 AND JOIN IN ON THE FUN ACTIVITIES FOR MORE CHANCES TO WIN!



*Metro Water offices will be closed on:*  
 Independence Day  
 Tuesday, July 4, 2017  
 Labor Day  
 Monday, September 4, 2017

**Board of Directors:**  
 Judy Scrivener, Chair  
 Bryan Foulk, Vice Chair  
 Jim Doyle, Member  
 Helen Ireland, Member  
 Dan M. Offret, Member

**Board Meetings:**  
 Monday, July 10  
 Monday, August 14  
 Monday, September 11

Board meetings are held at 6265 N. La Cañada Drive and typically start at 6:00 p.m.

For additional information:

visit us at: call us at: like us on facebook:

www.metrowater.com

575-8100

