

Splash

Metro Water
Newsletter
Winter 2016-17

Collaborative Water Exchange

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Metro Water District and The City of Phoenix have developed an innovative water management agreement for the storage and exchange of Central Arizona Project water, known as Inter-AMA Firming. The City of Phoenix has a similar agreement with the City of Tucson. (left to right: Troy Hayes, Phoenix Assistant Water Services Director; Tim Thomure, Tucson Water Director; Joseph Olsen, Metro Water District General Manager; Kathryn Sorensen, Phoenix Water Services Director).

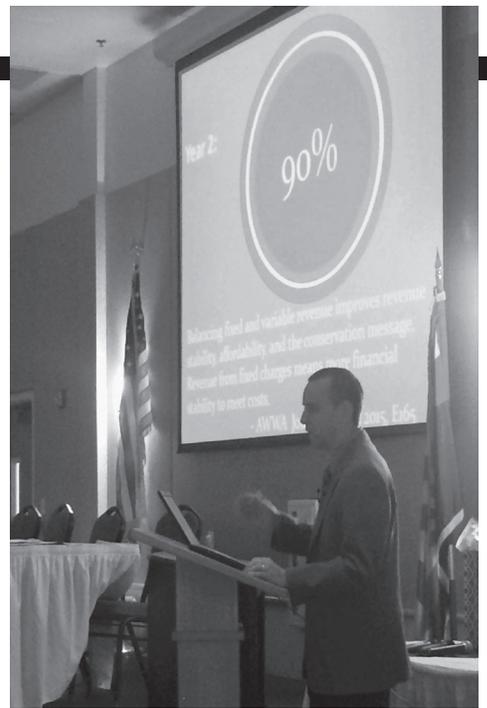
On September 8, 2014, the District Board of Directors approved an intergovernmental agreement (IGA) between the City of Phoenix and the District for Inter-AMA (Active Management Area) Municipal & Industrial (M&I) Firming, otherwise known as Inter-AMA Firming. The District and Tucson Water each developed IGAs with the City of Phoenix for implementing a pilot phase of Inter-AMA Firming. The pilot successfully tested the feasibility of Inter-AMA Firming with the State Agencies by storing and recovering a small portion of water.

On October 12, 2016, the District Board of Directors approved an amendment to the IGA pertaining to CAP water storage for a period of two years. The City of Phoenix will annually store up to 3,500 acre-feet (the amount of water that covers one acre with one foot of water) of their CAP allocation at the District's Avra Valley Recharge Project beginning January 1, 2017 and ending December 31, 2018. This agreement is financially beneficial for the District, generating approximately \$110,000 annually, and provides Phoenix a greater degree of certainty in light of future expected shortages on the Colorado River.

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METRO WOWS! WITH REVENUE STABILITY PRESENTATION

On September 20, 2016, General Manager Joe Olsen had an opportunity to talk about revenue stability at the Alliance for Water Efficiency conference in Phoenix. Mr. Olsen shared how the District arrived at 90% fixed cost recovery to over 100 water and financial leaders as well as with elected officials. The presentation generated great enthusiasm with some of the attendees embracing Metro's revenue stability concepts for implementation within their own organizations and municipalities. ♦



DID YOU KNOW?

You can reduce your paper consumption at no cost by signing up for paperless billing. Once enrolled, you will receive monthly email notifications with all your pertinent billing statement information from Xpress Bill Pay, the District's contracted vendor.



If you would like to streamline your monthly bill paying process, you can also sign up for automatic payments. If you are interested in either of these options, please call Customer Service at (520) 575-8100 so we can help walk you through the set up process. ♦

Helping Customers, Helping Students



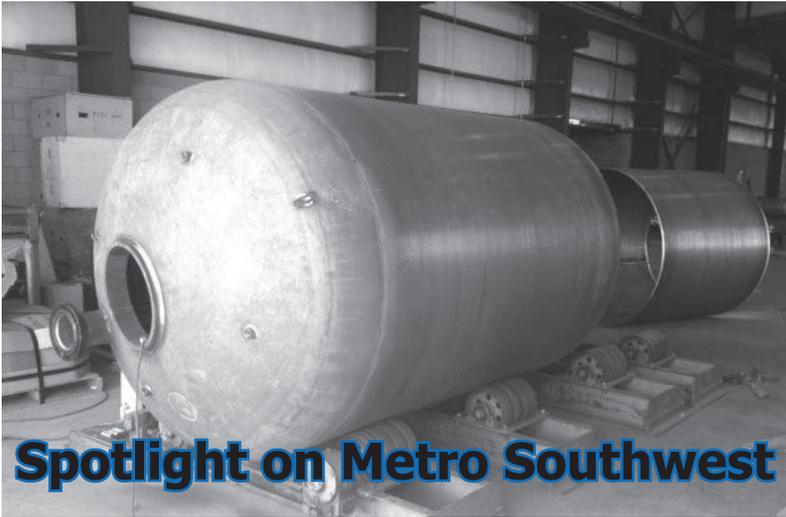
San Miguel Student Marcella Fimbres is pictured helping a customer.

In 2007, the District entered into an agreement with the San Miguel Corporate Internship Program, whereby San Miguel High School students work one or two days a week at local businesses in order to gain work experience while earning their diplomas. The District benefits from having this additional assistance to engage and support District customers during the school year for a nominal cost. ♦

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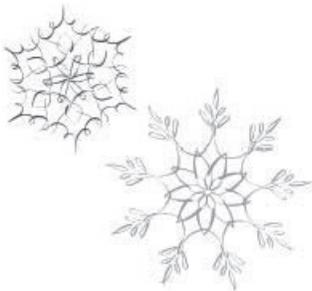
Collaborative Water Exchange

The multi-jurisdictional concept has received numerous accolades as a viable solution for the challenges associated with continued drought. Metro Water District is pleased to be on the frontline of pioneering new and innovative water management strategies for the region and State. ♣



Spotlight on Metro Southwest

As part of the District's proactive infrastructure maintenance strategy, two old pressure tanks in Metro Southwest are planned for replacement this year. The photo shows the ongoing fabrication process for the new replacement tanks that will enhance reliable service. ♣



To prepare for future storage upgrades, various site improvements were recently accomplished at the Hub reservoir site. The photo shows the most recent upgrades, which includes a new retaining wall. ♣



Metro Water Board of Directors Election 2016

As only two individuals filed for the two available District Board of Directors seats that would be decided in the November 2016 election, the election was cancelled in accordance with Arizona State law. Dan M. Offret and Bryan Foulk were appointed to the District Board by the Pima County Board of Supervisors and their terms will begin January 2017. ♣



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PRESORTED STANDARD
 US POSTAGE
 PAID
 TUCSON, AZ
 PERMIT # 129

Office Hours:
 Monday - Thursday
 7:30 - 5:30
 Friday 7:30 - Noon

*Metro Water Wishes You a
 Happy and Safe Holiday Season*

Metro Water offices will be closed on:

Monday, December 26, 2016 Christmas Day Observed

Monday, January 2, 2017 New Year's Day Observed

Monday, January 16, 2017 Martin Luther King, Jr. Day

Monday, February 20, 2017 President's Day

Board of Directors:

Judy Scrivener, Chair
 Bryan Foulk, Vice Chair
 Jim Doyle, Member
 Helen Ireland, Member
 Dan M. Offret, Member

Board Meetings:

Monday, January 9
 Monday, February 13
 Monday, March 13

Board meetings
 are held at
 6265 N. La Cañada Drive
 and typically start
 at 6:00 p.m.

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