

**Metropolitan Domestic Water Improvement District
Board of Directors Meeting**

June 10, 2013

Billing Adjustments

Report

During May 2013, the customers listed below were given an adjustment for water charges abnormally high water use as based on the policies approved by the Metro Water District Board of Directors. Documentation of each adjustment is on file with Customer Service. In most circumstances the adjustment is limited to \$100 but extraordinary situations are reviewed on a case by case basis and adjusted as per final decision of the General Manager. At the January 14, 2008 meeting the Board did reinstate the authorization of adjustments for commercial accounts but not to exceed \$500. The amount the customer paid for water charges after the adjustment is shown in the last column of the table below. Commercial accounts noted in **bold print**.

NAME	ADDRESS	ACCT #	CREDIT	AMT PD
Baenziger, M	7820 N Tuscany Dr	30401800	\$100.00	\$152.01
Bernstein, Jeff	8417 E Prince Rd	50135310	\$83.77	\$193.31
Bott, Michael	2882 W Medallion Dr	10511512	\$65.94	\$92.76
Bridges, Brenda	1137 W Los Alamos St	30216140	\$42.14	\$237.71
Christopherson, Marcia	1610 W Chimayo Pl	10303311	\$100.00	\$291.97
Dawson, Dana	125 W Ocotillo Vista	20018802	\$260.06	\$487.84
Holler, Frank Eric	6285 N Carapan Pl	10371120	\$100.00	\$251.34
Logsdon, Adeline	1325 W Appian Pl	20327710	\$253.13	\$477.47
Molina, Sam	861 W Placita Los Lomas	30229320	\$151.11	\$324.39
Rouille, Doreen	7724 N Paseo Monserrat	10279610	\$167.56	\$348.77
Stratton, Debi	1541 W Daybreak Cir	10337400	\$63.39	\$94.56
Tarvin, Shelly	6805 N Nanini Dr	20198900	\$100.00	\$336.37
Vallejos, Suzanne	7640 N Rasmussen Ave	10142830	\$100.00	\$280.68
Willard, Kay	3538 W Sunday Ln	10038020	\$68.51	\$93.96
		TOTAL	\$1655.61	\$3663.14

A short explanation on the adjustments over \$100, in which a lower commodity rate was used, is as follows:

Dawson (\$260.06)	Leak in irrigation system
Logsdon (\$253.13)	Leak in irrigation system
Rouille (\$167.56)	Leak in irrigation system

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Respectfully submitted,

Michael Land
Chief Financial Officer

I concur with the above-noted report.

Mark R. Stratton, P.E.
General Manager