

MODIFICATIONS TO THE EXISTING MDWID SYSTEM SHALL NOT BE PERMITTED ON ANY WEEKDAY PRIOR TO 9:00AM OR AFTER 12:00PM. MODIFICATIONS TO THE EXISTING WATER SYSTEM SHALL NOT BE PERMITTED ON ANY SATURDAY, SUNDAY, OR GOVERNMENT HOLIDAY. A TAP OR CONNECTION TO THE EXISTING SYSTEM WITHOUT PRIOR NOTICE TO MDWID MAY RESULT IN A FINE BEING LEVIED AGAINST THE CONTRACTOR.

THE CONTRACTOR IS REQUIRED TO COORDINATE ALL REQUESTS FOR VALVE CLOSURE WITH THE MDWID INSPECTOR. THE CONTRACTOR SHALL PROVIDE MDWID WITH A WRITTEN SCHEDULE OF ALL PLANNED INTERRUPTIONS IN SERVICE A MINIMUM OF 48 HOURS PRIOR TO SAID INTERRUPTION. THE CONTRACTOR SHALL NOTIFY ALL AFFECTED WATER USERS IN WRITING A MINIMUM OF 24 HOURS PRIOR TO PLANNED INTERRUPTION UNLESS OTHERWISE SPECIFIED BY MDWID. SAID NOTIFICATION SHALL INCLUDE TIME OF WATER SHUTOFF, DURATION OF OUTAGE, AND CONTRACTOR'S NAME AND PHONE NUMBER THAT MAY BE ACCESSED 24 HOURS A DAY FOR THE PURPOSE OF ADDRESSING INQUIRIES FROM AFFECTED WATER USERS.

THE CONTRACTOR IS REQUIRED TO NOTIFY ALL AFFECTED WATER USERS AS DETERMINED BY MDWID REGARDING POSSIBLE SERVICE INTERRUPTION OR INCONVENIENCE DURING CONSTRUCTION. SAID NOTIFICATION SHALL INCLUDE CONTRACTOR'S NAME AND PHONE NUMBER THAT MAY BE ACCESSED 24 HOURS A DAY FOR THE PURPOSE OF ADDRESSING INQUIRIES FROM AFFECTED WATER USERS.

IN THE EVENT OF DAMAGE TO AN EXISTING WATER MAIN, THE CONTRACTOR SHALL IMMEDIATELY NOTIFY MDWID. MDWID PERSONNEL SHALL OPERATE ALL VALVES NECESSARY TO EFFECT REPAIRS. REPAIRS TO EXISTING WATER MAINS SHALL BE PERFORMED BY MDWID PERSONNEL UNLESS OTHERWISE AUTHORIZED. WHEN AUTHORIZED BY MDWID, EMERGENCY REPAIRS MADE BY THE CONTRACTOR SHALL BE PERFORMED UNDER THE SUPERVISION OF MDWID AND SHALL CONTINUE NON-STOP UNTIL WATER SERVICE IS RESTORED. IF THE CONTRACTOR IS RESPONSIBLE FOR DAMAGE TO EXISTING WATER MAINS, REPAIRS SHALL BE AT THE CONTRACTOR'S SOLE EXPENSE.



## CUSTOMER NOTIFICATION

ISSUED: 01/99  
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