



SERVICE LINE INVENTORY

Dear Metro Water Customer:

The United States Environmental Protection Agency (USEPA) is requiring public water systems to develop a Service Line Inventory to support the Lead and Copper Rule Revisions (LCRR) of the Safe Drinking Water Act. The service line inventory identifies the type of material used in the construction of the service line to determine if the line is made of Lead. At the present time, Metro Water District is not aware of any Lead service lines owned by the District; however, USEPA requires the identification of both the utility service line and the customer's service line.

In order to comply with this USEPA requirement, Metro Water District and its contractor Metering Services Inc. are performing excavations (potholing) on each side of the water meter box to identify the service line materials both on the utility side and the customer side. The potholing is performed by vacuum and water jetting methods to reduce any damage to the lines.

Metro Water District and its contractor intend to make the excavations as minimal as possible, disturb the least amount of area, and restore any disturbed landscape. The work only requires identifying the outside of the piping, so there will be no planned disruption of your water service.

As this work is located at the water meter box, there is no need to access your home. Neither Metro Water staff or Metering Services will request access inside your home. All staff wear uniforms and drive vehicles identified as either Metro Water District or Metering Services Inc (MSI).

Should you have any questions or concerns, please do not hesitate to contact us at (520) 575-8100.